



A+ Certification TWO

Course Overview

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This course helps you identify the operating system's functions, structure, and major system files to navigate the operating system and how to get needed technical information.

A+ Certification TWO is the second of two courses, which together are designed to prepare candidates for the following CompTIA exams:

220-601 - A+ Essentials

220-602 - A+ IT technician

Course Duration - 60 hours

Flexible Study - Full-time or part-time

Course Code - 1166850040

Aims and Objectives

Gain the knowledge and practical experience to be ready for CompTIA IT Technician exam 220-602.

Target Audiences

Current IT Service desk personnel wishing to have their skills endorsed and individuals with a good knowledge of PCs and a keen interest to know more and attain A+ Certification.

Prerequisites

Delegates should be generally familiar with using PCs, including keyboard and mouse skills, but are not required to have prior experience in computer maintenance.

Course Content

Module 1: Microsoft Operating System Fundamentals

Module 2: Installing Windows XP

Module 3: Using Windows XP Advanced Features

Module 4: Recovering Windows XP

Module 5: Managing Disks

Module 6: Managing Data

Module 7: Managing Devices

Module 8: System Performance

Module 9: System Configuration

Module 10: Support Tools

Module 11: Network Hardware

Module 12: Networking Windows XP

Module 13: Security

Module 14: Professionalism and Communication